



2016

Community Health Needs Assessment



A JOINT REPORT FOR OUR LADY OF LOURDES
REGIONAL MEDICAL CENTER,
HEART HOSPITAL OF LAFAYETTE AND
PARK PLACE SURGICAL HOSPITAL

WHO WE ARE

Our Lady of Lourdes Regional Medical Center is one of five (5) hospitals within the Franciscan Missionaries of Our Lady Health System. We are a Catholic healthcare system established in Louisiana over 100 years ago.

Our current location, 4801 Ambassador Caffery, Lafayette, Louisiana is a replacement facility completed in 2011. We are located on the southern border of the City of Lafayette. Our original location was 611 St. Landry Street, Lafayette, Louisiana, close to the downtown area of Lafayette. This original facility was built in 1949. At that time Our Lady of Lourdes was the third hospital to be built by our Health System. The original hospital, named St. Francis, opened in 1913 in Monroe, Louisiana,

Our Mission was and continues to be to provide healthcare to Jesus's children, especially those most in need. We are a not-for-profit hospital with 186 beds. Our Mission and ministry extend past the physical walls of this building into the community we are privileged to serve. Our Community Services Department currently has several programs and projects to serve those most in need: St. Bernadette Community Clinic, Northside High School Health Clinic, Congregational Health Services and partnerships for nutritional and medical assistance for the clients and residents of Catholic Services of Acadiana. These will be discussed in greater detail in the Implementation Phase of this Community Health Needs Assessment.

Heart Hospital of Lafayette is located at 1105 Kaliste Saloom Road, Lafayette, Louisiana. This entire hospital is focused on heart disease care and prevention with a Heart Emergency Center open 24/7.

Park Place Surgical Hospital is a surgical facility that is primarily an out-patient surgery center, although there are 10 in-patient beds and 5 observation beds when necessary. This facility is located on the same campus as Our Lady of Lourdes on Ambassador Caffery Parkway and is linked to the hospital by a ped-way on the 2nd floor of both facilities. The address of Park Place Surgical Hospital is 4811 Ambassador Caffery Parkway, Lafayette, Louisiana.

Our Lady of Lourdes owns 60% of Heart Hospital and 45% of Park Place.

TARGET POPULATION

Although Our Lady of Lourdes does not focus on a specific population, we do not routinely treat pediatric patients, with the exception of burn patients in an in-patient setting. However, one of our community services program, Northside High School Health Clinic, does treat high school students on campus for acute injuries and illnesses. It also provides athletes' physicals each spring. This facility is located in the 70501 zip code area, the neediest in our community.

OUR COMMUNITY HEALTH NEEDS ASSESSMENT WORKGROUP

Our methodology for completing the 2016 Community Health Needs Assessment was to interview those stakeholders in the community, including those in related departments of state government and those in our own organization, who have an interest, expertise or insight concerning those in our community who are deemed "most in need". Ultimately, the adoption of the final results of this Community Health Needs Assessment rests with the Board of Directors of Our Lady of Lourdes Regional Medical Center, Heart Hospital of Lafayette and Park Place Surgical Hospital. Once approved by all governing bodies of these facilities, the completed Community Health Needs Assessment will be made widely available to the public by being placed on each facility's website.

Many members of our hospital and joint venture facilities serve on the 2016 Community Health Needs Assessment team (*see Attachment A*).

A smaller group comprised of the Vice President of Mission and Community Services, the Director of Community Services of Our Lady of Lourdes and the Executive Director of Lourdes Foundation oversaw the process of data collection, analysis and results. While this is a joint CHNA report between Our Lady of Lourdes, Heart Hospital of Lafayette and Park Place Surgical Hospital, other hospitals chose not to participate in this report. Although the invitation was extended, these other facilities chose to do their own assessments. Likewise, we did not engage any independent contractors to help us with this process.

Those interviewed were the Director of the Department of Health and Hospitals for the State of Louisiana, the Director and nurse practitioner for St. Bernadette Community Clinic, which provides acute medical and dental care for the uninsured of Acadiana, primarily the homeless population. This Director is a member of Good Hope Baptist Church, which is located in zip code area 70501, an area designated as one with the least access to healthcare as described below. The interviews and surveys were conducted in August through November of 2015. See Attachment B for a complete listing of all organizations who participated in the survey.

In addition, we solicited written comments on our most recently conducted CHNA and recently adopted Implementation Strategy (2013). These responses, received in the fall of 2015, were from Dr. Stefanski, Bradley Cruice, Lafayette Parish School System Advocate, and Joan Landry, PhD, Project Lead, The Healthy Living Club, BCBSLAF Challenge Grant Program. Dr. Stefanski praised Northside High School Health Clinic for its work with the students with acute needs, and for education and prevention regarding personal actions to reduce their risk from identified priority issues of obesity, heart disease, diabetes and cancer. She also pointed out that a social worker on staff at Northside High addresses students' mental health issues. Dr. Stefanski acknowledged St. Bernadette Community Clinic as an acute care clinic for the homeless and poor of Acadiana. It provides treatment and lab services for the patients of the clinic. Mr. Cruice recognized that through a collaboration between Our Lady of Lourdes Community Services and the Junior League of Lafayette, The Care Bus provided medical care to middle school children located in the 70501 zip code area. Although, this program no longer exists through the Junior League, Our Lady of Lourdes continues to provide medical care at Acadian Middle School, including acute care, screenings, and education and counseling targeting obesity, diabetes, cancer and other illnesses. Last, according to Dr. Joan Landry, PhD, her own written comments were "more about document flow and presentation than about content." These written comments further reinforced that, although some progress is being made with significant community health issues, there clearly is more work to be done.

SCOPE/PURPOSE

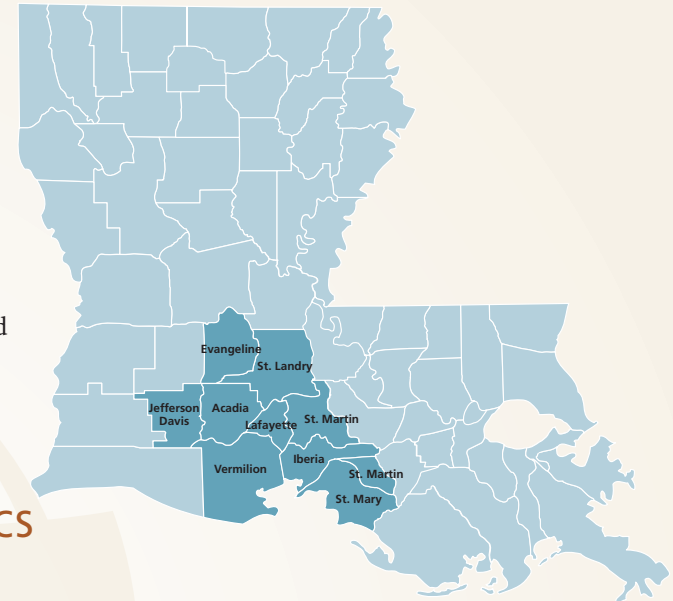
The purpose of a Community Health Needs Assessment is more than to fulfill a regulatory requirement (*Affordable Care Act of 2010*). The ultimate purpose is to improve community health. In our 2013 assessment, we determined what significant community health needs existed at that time. What we hope to accomplish in this current assessment is to determine what, if any, headway we as a community have made in meeting those recognized significant community health needs of 2013 and what are now significant community health needs in 2016. More specifically, we will analyze the goals set forth in the 2013 Implementation Strategy and attempt to provide outcomes for each or in the absence of measurable results, explain why these deficits in measurable outcomes occurred.

SERVICE AREA

Our Lady of Lourdes Regional Medical Center treats patients from across Acadiana. Acadiana is defined as a nine (9) parish area: Lafayette Parish, Acadia Parish, St. Landry Parish, St. Martin Parish, St. Mary Parish, Iberia Parish, Vermilion Parish, Evangeline Parish, and Jefferson Davis Parish. For purposes of this Community Health Needs Assessment, Our Lady of Lourdes, Heart Hospital of Lafayette and Park Place Surgical Hospital define their community as Lafayette Parish, since this is the area in which the greatest percentage of our patients reside. 60% of the patients treated at Our Lady of Lourdes are from Lafayette Parish. 52% of those treated at Heart Hospital of Lafayette are residents of Lafayette Parish and 56% of patients treated at Park Place are residents of Lafayette Parish. The definition of “community served” does not exclude medically underserved, low-income, or minority populations who live in the geographic areas from which these facilities draw its patients. In addition, our definition of “community served” takes into account all patients without regard to whether (or how much) they or their insurers pay for the care received or whether they are eligible for assistance under the hospital’s financial assistance policy.

Zip codes contained in the service area of Our Lady of Lourdes Regional Medical Center are as follows: City of Lafayette, 70501, 70502, 70503, 70504, 70505, 70506, 70507, 70508, 70509, 70585, 70596; Broussard, 70518; Carencro, 70520; Duson,

70529; Scott, 70583; and Youngsville, 70592. All of these zip code areas comprise Lafayette Parish. Our Lady of Lourdes Regional Medical Center is physically located in the 70508 zip code area.



DEMOGRAPHICS

Population

Lafayette Parish has a population of 235, 851. Of this, 25.89% are African American and 68.69% are Caucasian. The remaining percentages are made up of American Indian (0.37%), Native Hawaiian or other Pacific Islander (0.05%), Asian (1.64%), 2 or more races (1.82%) and other race (1.54%).

Economy-Income and Employment

The primary industry in Lafayette Parish has historically been oil and gas exploration and production. Within the top 100 businesses according to the 2013 report, 37 were oil & gas related (see Lafayette Economic Development Authority, 2013 Lafayette Parish Top Employers Report). In addition, manufacturing, healthcare, retail and hospitality, construction, finance, and information and technology play a significant role in the overall Lafayette economy. In October of 2014, the Acadiana area began to experience a downturn in the oil and gas industry, now leaving many without jobs. By all accounts, it appears this will continue to impact our overall economy for at least another year.

Unemployment in Lafayette Parish is relatively low, however, within certain areas the rate is somewhat greater. Overall unemployment for Lafayette Parish in September 2015, was 5.6%. The reported national average was 5.2%. However, the unemployment rate for the “Lafayette Area” was higher, at 6.8% in October 2015. “Lafayette Area” is defined as five (5) parishes: Lafayette, Vermilion, Acadia, St. Martin and Iberia (see Bureau of Labor Statistics, www.bls.gov/regions/economic-summaries.htm).

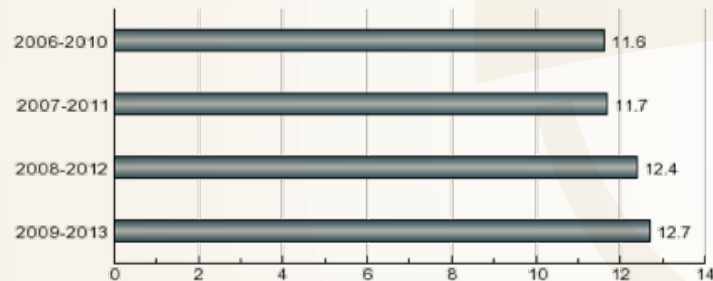
DEMOGRAPHICS

Poverty

What we determined in 2013 and what continues to be true is that with poverty comes a lack of access to quality healthcare.

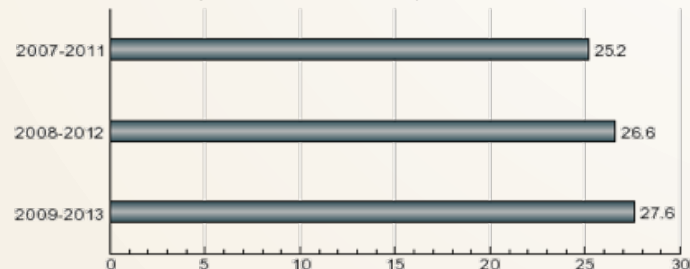
The poverty level for families of 4 living in the United States is \$24,250 (see Federal Register, notice of 2015 poverty guidelines). The percentage of families living below the level of poverty in Lafayette Parish is 12.7%. In comparison with the State of Louisiana, where 18.3% of families live below the poverty level, Lafayette Parish appears to be doing better. However, the following zip codes within Lafayette Parish have higher rates of poverty than the State of Louisiana, one much greater: 70501 with 27.6%, and 70507 with 14.5% (*Healthy Communities Institute, Demographics, 2015 Families below poverty*).

Families Living Below Poverty Level: Lafayette Parish

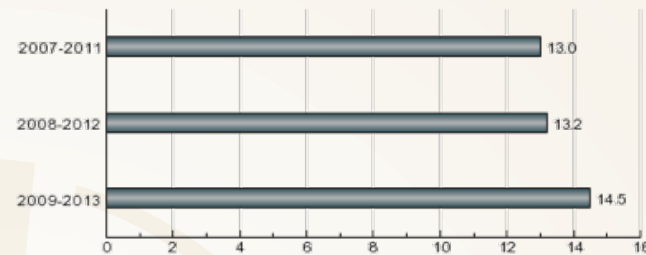


One can see that a disparity exists in the overall poverty rate for Lafayette Parish, which appears to be relatively affluent. The following areas within the City of Lafayette and Lafayette Parish show greater signs of poverty:

Families Living Below Poverty Level: 70501



Families Living Below Poverty Level: 70507



Education

The number of people over the age of 25 with a high school degree in zip code 70501 is only 70.5%, and 70507 is 85.5%. The median for the United States is 85.9%. Lafayette Parish has 85.5%, whereas Louisiana as a whole has 82.6%. (*see www.census.gov/Quickfacts*). Both zip codes, 70501 and 70507, are definitely lower than the median, however, 70507 is substantially higher than 70501.

This tri-color dial represents the distribution of values from reporting areas, in this case the counties of the United States. The top 50% is represented by green and is the best, yellow represents 25% and is the median while red, bottom 25% quartile, represents the worst (*Healthy Communities Institute, Community Dashboard, 2009-2013 Measurement Period*).



70501 70.5%

70507 85.5%

Lafayette 85.5%

In addition, the residents of these zip codes continue to rank poorly on multiple health related indices, such as the *SocioNeeds Index* and *Index Values* (*see Healthy Communities Institute*).

Risk Factors

The 2015 *SocioNeeds Index*, created by Healthy Communities Institute, is a measure of socioeconomic need that is correlated with poor health outcomes. All zip codes, counties, and county equivalents in the United States are given an *Index Value* from 0 (low need) to 100 (high need). To determine the areas of highest need in a community, the selected locations are ranked from 1 (low need) to 5 (high need) based on their *Index Value* (*Healthy Communities Institute*). Two of the significant risk factors affecting access to healthcare are the percentage of families below the poverty level and the percentage of the population 25 years or older with a high school diploma or greater. In both instances, zip codes 70501 and 70507 rank higher than the median for other U.S. counties and higher than Lafayette Parish. As a result, both rank high on the *SocioNeeds Index* and *Index Value*.

Although the demographics of the zip codes in Lafayette Parish may vary, those with the greatest need or least amount of access to healthcare at first glance appear to be those residents in 70501, 70507 and 70583 zip codes, with rankings of 5, 4 and 3 respectively (*Healthy Communities Institute, 2015 SocioNeeds Index*):

Zip Code	Index	Rank	Pop.	Parish
70501	94.7	5	31,499	Lafayette
70583	63.5	4	11,441	Lafayette
70507	52.8	3	17,250	Lafayette

This is a slight deviation from the results of our CHNA of 2013. Although zip code areas 70501 and 70507 continue to hold this designation as was the case in 2013, the addition of the Town of Scott, 70583 was somewhat surprising (*see Healthy Communities Institute, 2015 SocioNeeds Index*). What we have determined upon further review of the scoring and data is that the *SocioNeeds Index* does not paint a complete picture. What also needs to be taken into account is the *Index Value* given

to each zip code. The Town of Scott was ranked at 63.5% and 70501 was ranked at 94.7% (*see Healthy Communities Institute, 2015 SocioNeeds Index*). The lesson we learned is that we cannot simply focus on one index but must also consider the *Index Value* (national ranking of zip codes from 0%-100% with 100% being the worst) and information gathered from stakeholders in these communities through our surveys.

Our determination of those areas within Lafayette Parish who have least access to healthcare continue to be 70501 and 70507. We have based our decision on the data provided by Healthy Communities Institute (HCI), and our surveys and discussions with stakeholders Lafayette Parish.

COMMUNITY HEALTH NEEDS ASSESSMENT

Implementation Strategy 2013

As part of our Implementation Strategy in 2013, we focused on resources within our organization that could address the issues we identified as significant community health needs and those which we felt we could impact. Our joint ventures, Heart Hospital of Lafayette and Park Place Surgical Hospital, joined us to devise an Implementation Strategy for each of these issues. Heart Hospital focused its efforts on the Heart Disease issue, as this is their scope of expertise. Park Place, which is a surgical facility partnered with Our Lady of Lourdes, decided to fund a nurse practitioner position for the Community Services Department. That nurse practitioner floats between each of the Community Services programs, providing medical care to the patients in each. In addition, Heart Hospital also provides funding for a registered nurse position at Northside High School Health Clinic.

In order to fully understand how this Implementation Plan was indeed implemented, a description of programs used in this phase is necessary.

Community Services Department of Our Lady of Lourdes has several programs which provide medical and dental care to those most in need in our community, primarily zip code areas 70501 and 70507. These programs are: St. Bernadette Community Clinic; Northside High School Health Clinic, and Congregational Health Services.

St. Bernadette Community Clinic provides acute medical and dental services to the poorest of the poor in Acadiana. Although physically located in 70501, they treat patients from locations and parishes all around Acadiana. Many of these patients are street homeless. *Northside High School Health Clinic* is the only health care clinic located in a high school in Lafayette Parish. This clinic has been in this school since 1996. It is staffed with a nurse practitioner, registered nurse, a social worker and a receptionist. This clinic provides acute medical care for students, faculty and staff, as well as athletic physicals. This school is physically located in 70501 and has the most at-risk youth in the city. Last, *Congregational Health Services* is a program with its roots in the church. This program, which started approximately 10 years ago, provides services and resources to area congregations and church parishes. The purpose of this program is to link churches with healthcare resources from available

community agencies to meet the healthcare needs of each church's members. This is accomplished with a liaison funded by Lourdes Foundation. Another program mentioned in the 2013 Implementation Plan is *The Care Bus*. This was a program developed and funded, in part, by the Junior League of Lafayette. This organization partnered with Our Lady of Lourdes Community Services Department, who assisted in providing medical staff and a bus which acted as a mobile health clinic. Although The Care Bus is no longer in existence as of 2015, this program was designed for a nurse practitioner and Junior League volunteer to travel to Acadian Middle School to provide acute care for their students. At the time of this report, a nurse practitioner in the Community Services Department of Our Lady of Lourdes is currently seeing middle school students every week at Acadian Middle School to address their acute medical issues.

The following are the significant community health needs identified and adopted by Our Lady of Lourdes in our 2013 Community Health Needs Assessment. For a detailed description of each issue, activities, metrics and outcomes, see *Attachment C, Our Lady of Lourdes-Implementation Plan, CHNA Scorecard*.

Obesity – the goal was to increase the number of individuals with a healthy Body Mass Index (less than 25) and to provide weight loss and education on healthier eating habits in the 70501 and 70507 zip code areas. Our Lady of Lourdes Community Services Department programs: Congregational Health, Northside High School Health Clinic, The Care Bus and St. Bernadette Community Clinic all provided activities to help reach this goal and to provide measurable outcomes. At St. Bernadette Community Clinic BMI (body mass index) decreased overall by 7.14% from April to June 2015. Congregational Health Services provided BMI checks at several churches in 2015 and handed out brochures on women's and men's health issues. The initial assessments were done to provide a baseline for the church members.

Diabetes – the goal was to decrease the risk of complications and morbidity related to diabetes for residents in the 70501 and 70507 zip code areas. Community services programs provided increased access to diabetes medications and screenings for diabetes and promoted healthy eating and preventive health for diabetic patients. Data is not available to determine what difference these activities have made in patients.

Cancer – the goal was to increase the number of individuals screened for cancer and provide early detection for residents of 70501 and 70507. Residents were provided with cancer screenings for skin, breast, colon and prostate cancer. In addition, HPV vaccines were made available to the students at Acadian Middle School through the Care Bus program and Northside High School Health Clinic. Lourdes Primary Care physician practices also made available lung cancer screenings for under and uninsured patients. St. Bernadette Community Clinic saw an increase of 60% in appointments made by patients for preventive health care testing, such as mammograms, prostate exams and colonoscopies. St. Bernadette Community Clinic saw a 13% increase in breast cancer screenings in 2014 and a 4% increase in the number of patients screened for cervical cancer in 2014. As a result of the breast cancer screening, 3% received a positive diagnosis in 2014, hopefully, early detection of disease.

Heart Disease – the goal was to improve cardiovascular health and provide early detection of individuals at risk for heart disease for residents in 70501 and 70507. Congregational Health Services increased access to heart medication for the poor of this community along with health fairs, screenings for blood pressure and cholesterol and increased access to expert heart healthy knowledge and education. Further, Heart Hospital partnered with St. Bernadette to conduct Carotid screenings for the patients of St. Bernadette Community Clinic. In 2014 St. Bernadette reported that there was a drop in Systolic pressure of 1.56% and Diastolic blood pressure reduction of 1.26%. In December 2013, Congregational Health Services conducted several health screenings in area churches. In several congregations, stroke assessments, blood pressure checks and glucose screenings were conducted. Of those tested, 25 had abnormal blood pressures, 18 abnormal glucose results and 5 were determined to be at high risk for stroke. These assessments provided these patients with information prior to the onset of disease or complication that would not have been available to them otherwise.

Based upon the CHNA Scorecard, it appears some progress was made in each area or issue, but much work remains to affect change in these areas of poverty, limited education and, ultimately, limited access to healthcare. The full impact of the programs implemented in our 2013 Implementation Strategy is not complete. However, we have some evidence that screenings and testing have shown early stages of disease or the potential for same. This provides our patients with an opportunity for preventive care in many situations or early detection that aids in the further treatment and care.

Surveys

In 2013, we identified obesity, heart disease, mental health issues, alcoholism/drug addition, diabetes and cancer as the top significant community health needs of our area. In this current CHNA, we posed many of the same questions, see Attachment D. It was no surprise that these categories were still identified by those who participated in the survey as significant community needs in our community (*see Attachment E*). Those significant community health needs identified by our community leaders and survey participants were Mental Health, Obesity, Cancer, Heart Disease, Diabetes, Access/lack of transportation to health care and Substance Abuse.

As with our previous Community Health Needs Assessment, we received many responses to our surveys. We had no difficulty obtaining responses from required sources.


Prioritized Health Needs

Taking into account the input provided by the community leaders and other survey participants, the health needs were prioritized as follows:

1. Mental Health
2. Obesity
3. Cancer
4. Heart Disease
5. Diabetes
6. Access to/Lack of Transportation to Health Care
7. Substance Abuse

A determination will be made of what significant community health issues will be part of the hospital's 2016 Implementation Strategy.

In addition to the resources tapped by Our Lady of Lourdes for the Implementation Plan of 2013, other community resources may be available to address many of these issues. *University Hospital Medical Center (UHMC), Lafayette Community Health Care Clinic (LCHCC), Catholic Services of Acadiana (CSA) and Tyler Mental Health* are facilities located within the City of Lafayette. University Hospital is part of the state's charity health care system, whose management contracted with Lafayette General Medical Center. This hospital cares for those most in need, and many of the patients seen at St. Bernadette Community Clinic (SBCC) and Northside High



School Health Clinic are also patients of UHMC. Since Our Lady of Lourdes does not operate this facility, it is unclear whether any of these significant community needs will be addressed through their programs and/or clinics at this time. *Lafayette Community Health Care Clinic (LCHCC)* is a free clinic for the working poor of Lafayette Parish. In order to become a patient, one must provide proof of employment and wages to establish the baseline for poverty levels and proof of residency in Lafayette Parish. The clinic currently see patients on Tuesday and Thursday evenings, with limited appointments available. This clinic provides acute care and treatment for chronic conditions, many of which have been identified in this CHNA. But because of LCHCC's limited hours, St. Bernadette's will see and treat many of their acute patients during the day hours of operation, Monday through Friday, 8am to 4 pm. Unfortunately, St. Bernadette's is not staffed or equipped to manage and treat chronic conditions. Those patients are treated for the acute issue presented at the time of the visit but then referred to LCHCC or UHMC for continuing chronic care. Last, Catholic Services of Acadiana is a collaborating partner with Our Lady of Lourdes Community Services department. They are a referral agency to St. Bernadette Community Clinic for their clientele, mostly homeless. Most recently, Lourdes Foundation provided funding to CSA for a social worker who is dedicated to working with the street homeless in the City of Lafayette. In this way, we hope to provide critically needed counseling services that will ultimately lead to employment and permanent shelter. Another mental health facility in Lafayette Parish is *Tyler Mental Health*. There are few beds available for the mentally ill, and often none are available for the patients of St. Bernadette's. Although mental health is ranked low on the list of priorities for Our Lady of Lourdes, nevertheless, this issue is high in ranking by community leaders and survey participants. A discussion of whether or not we will address this issue will be presented in our 2016 Implementation Strategy.

Once this CHNA is approved by the governing bodies of Our Lady of Lourdes Regional Medical Center, Heart Hospital of Lafayette and Park Place Surgical Hospital, these identified significant community health needs will be addressed individually in the 2016 Implementation Plan. This Implementation Plan will contain goals, objectives and measurable metrics or outcomes for each issue which we determine to address. For those issues not included in the Implementation Plan, an explanation will be provided of why the hospitals have chosen not to address the need.

2016 COMMUNITY HEALTH NEEDS ASSESSMENT TEAM

Jim Schellman, VP Mission Integration, Our Lady of Lourdes RMC

Bently Senegal, Director, Community Services Department, Our Lady of Lourdes RMC

Jeigh Stipe, Executive Director, Lourdes Foundation

Elisabeth Arnold, AVP, Marketing and Community Relations, Our Lady of Lourdes RMC

Adam Credeur, Accounting Department, Our Lady of Lourdes RMC

Tammy Boutte, Director, Quality, Our Lady of Lourdes RMC

Rachel Hebert, CFO, Heart Hospital of Lafayette

Jason West, Park Place Surgical Hospital

Jacqueline Mallett, Surgery, Our Lady of Lourdes RMC

Iris Malone, Nurse Practitioner, Community Services Department, Our Lady of Lourdes RMC

Linda Peters, Congregational Health Services, Community Services Department, Our Lady of Lourdes RMC

2016 COMMUNITY HEALTH NEEDS ASSESSMENT

Survey Participants

Good Hope Baptist Church

St. Bernadette Community Clinic

Lafayette Parish School System Parent & Advocate

Boys and Girls Clubs of Acadiana

Department of Health & Hospitals/Office of Public Health, Region 4, State of Louisiana

FoodNet, Executive Director

Junior League of Lafayette, Community Vice President

Catholic Services of Acadiana, Executive Director

Lafayette Community Health Care Clinic

Lafayette Community Health Care Clinic, Community Pharmacy

Congregational Health Services, Liaison

PACE program, Franciscan Missionaries of Our Lady

Heart Hospital of Lafayette

United Way of Acadiana

Our Lady of Lourdes Regional Medical Center*

**Many of the Senior and Leadership team members from various departments participated in the initial and follow up surveys.*

OUR LADY OF LOURDES – IMPLEMENTATION PLAN CHNA SCORECARD 2014

	CHNA INITIATIVE – GOAL	ACTIVITIES	METRICS	OUTCOMES
OBESITY	To increase the number of individuals with a healthy BMI - Body Mass Index (Less than 25) , Weight Loss and Healthier eating habits education in the 70501 Zip Code area.	Congregational Health – Health Fairs, Screenings, Education on Nutrition BMI screening	Pre & Post Evaluations indicating change in knowledge and health behaviors	Health Knowledge increased by 60%
		Northside High School Based Health Center – BMI screening of Students, Counseling on Eating Disorders, Nutritional Program partnership with ULL dietetic Seniors	Pre & Post Evaluations indicating change in knowledge and health behaviors, eating habits Ideal weight maintained/weight loss	60% increase in fruit intake Weight decrease overall 5%
		The Care Bus – BMI, BP Screenings, Educate Students on Nutrition, Counseling Students on eating disorders as needed	Pre & Post Evaluations indicating change in knowledge and health behaviors	Health Knowledge increase by 80%
		St. Bernadette's	Decrease Need for Chronic Medications Risk Assessments reduced by 20%	Risk assessments for Chronic diseases reduced
DIABETES	CHNA INITIATIVE – GOAL	ACTIVITIES	METRICS	OUTCOMES
	To decrease the risk of further complications and morbidity related to diabetes for residents in the 70501 Zip Code area.	Congregational Health – Increase access to Diabetes Mellitus (DM) medications, Promote Healthy eating, Promote Preventive health for DM patients, Educational programs, workshops and seminars on Diabetes	Ideal weight maintained. Healthy medication, Normal BP, cholesterol, Glucose	Weight Decreased by 10%
	Diabetes support groups & educational programs Northside High School – Screenings for Diabetes, Counseling on Eating Disorders, BMI screenings	Ideal weight maintained. Healthy wellness check-ups, Decrease need for chronic medication, Normal BP, cholesterol, Glucose	Weight Decreased by 5%	

OUR LADY OF LOURDES – IMPLEMENTATION PLAN
CHNA SCORECARD 2014 (CONT'D)

CANCER	CHNA INITIATIVE – GOAL	ACTIVITIES	METRICS	OUTCOMES
			Cancer free after early detection and treatment	
	To increase the number of individuals screened for cancer and provide early detections for residents in the 70502 Zip Code Area.	<p>Congregational Health – Cancer screenings for skin, breast, colon and prostate.</p> <p>The Care Bus – HPV vaccines, Pamphlets, Brochures</p> <p>Northside Health School – Cancer screenings, HPV vaccines Primary Care Network Lung cancer screenings for under and uninsured with mail outs placed in Primary Care physician offices.</p>	Reduction in cancer mortality and morbidity rate of high risk groups due to early detection and treatment	
		St. Bernadette’s	Appointments made for preventative health care (mammograms, prostate exams, colonoscopies)	Increase by 60%
HEART DISEASE	CHNA INITIATIVE – GOAL	ACTIVITIES	METRICS	OUTCOMES
	To improve cardiovascular health and provide early detection of individuals at risk for heart disease for residents in the 70501 Zip Code Area.	<p>Congregational Health – Increase access to heart medication, Health fairs and screenings for blood pressures and cholesterol, Increase client access to expert heart healthy knowledge and education.</p> <p>Heart Hospital – Heart Vantage program and Heart Health Program in partnership with St. Bernadette’s for Carotid Screenings.</p>	Decrease ER and Hospital visits	Decrease by 5%
			Risk Assessment for chronic diseases reduced	
			Decrease need for chronic medications	
			Normal Blood Pressure	Increase by 3%

Our Lady of Lourdes COMMUNITY HEALTH NEEDS ASSESSMENT (2015)

Thank you for taking part in Lourdes' 2015 Community Health Needs Assessment (CHNA). Yours is one of dozens of community organizations being asked to take part. Your response will help us identify and address the top health issues in our community.

Please respond to these questions as concisely as possible and return this questionnaire by Thursday August 20th to Jim Schellman at Our Lady of Lourdes

Email: james.schellman@lourdesrhc.com OR Fax: 337-470-2574

Name of Organization:

Your Name:

Contact Information:

In our previous CHNA, we identified the following as the top health issues in Lafayette Parish.

- o Cancer
- o Heart Disease
- o Obesity
- o Diabetes

1. Do you feel that these are still the primary health issues in Lafayette Parish?

Can you help us identify others?

2. What do you see as barriers to the health issues you identified?

3. In your opinion, what are the most effective methods of addressing the health needs you identified?

4. What area (i. e., zip code) do you see as having the greatest unmet health needs?

5. Other comments?

2016 COMMUNITY HEALTH NEEDS ASSESSMENT

Agency	Medically unserved, low-income or Minority Population Agency serves	Question 1: Do you feel that these are still the primary health issues in Lafayette Parish? Can you help us identify others?	Question 2: What do you see as barriers to the health issues you identified?	Question 3: In your opinion, what are the most effective methods of addressing the health needs you identified?	Question 4: What are (i.e., zip code) do you see as having the greatest unmet health needs?	Question 5: Other comments?
Good Hope Baptist	Congregation is located in zip code area 70501	Yes, Arthritis	Suffer in silence; remedy creams have bad odors	Trying to find remedy creams that are odorless and affordable	70501	Mental health is a great need
St. Bernadette Community Clinic	Acute medical and dental care clinic located in 70501 and serves the impoverished and homeless of community	Dental care, general medical care & vision care/ prescription assistance	Access to care is the number one barrier and the inability to pay for the access.	More dental clinic days at SBCC could decrease the wait time for an appointment and provide better quality of life for hundreds of patients. Free clinics that monitor chronic conditions; providers and clinics that accept Medicaid or Medicare.	70501, 70506, 70570, 70520 and 70508	Access to quality healthcare is a growing concern in our community.
Our Lady of Lourdes Regional Medical Center Leadership Director of Nutritional Services		These are still the primary health issues in Lafayette Parish	Dietitians often have limited time to educate patients in the hospital and have very limited referral resources upon discharge	Thorough education and adequate follow up.	70507	
Lafayette Parish School Board Advocate	Children of Lafayette Parish who attend all public schools, some of which are located in zip code areas of 70501 and 70507	Healthy Lifestyles &/or choices	Health information, supportive policies, engaging programs	A community wide coalition focused on raising the health indices of Acadiana. One which guides healthcare policy, collaboratively develops healthy programs, and assists with the implementation of health initiatives	All of Acadiana, but more so 70501	I look forward to reviewing the final document and helping to enact change.
Boys & Girls Clubs	Members are children who are typically from areas/schools which are medically underserved, from low-income households and are in a minority population of Lafayette Parish	Mental illness/mental disease	Affordable healthcare for individuals who do not qualify for the medical card yet they are unable to afford medical insurance due to low wages, and other daily household/family expenses	More variety of reputable options for individuals with mental illnesses and mental diseases. Also, access to follow-up treatment to insure that patients are fully recovering. Need to stop these individuals from "falling through the cracks"	70501	

2016 COMMUNITY HEALTH NEEDS ASSESSMENT CONT'D

Agency	Medically unserved, low-income or Minority Population Agency serves	Question 1: Do you feel that these are still the primary health issues in Lafayette Parish? Can you help us identify others?	Question 2: What do you see as barriers to the health issues you identified?	Question 3: In your opinion, what are the most effective methods of addressing the health needs you identified?	Question 4: What are (i.e., zip code) do you see as having the greatest unmet health needs?	Question 5: Other comments?
Our Lady of Lourdes Regional Medical Center, Leadership Safety Management		Hypertension	Unhealthy eating habits	Congregational Health services which offer education and assessments	70501 and 70503	
Our Lady of Lourdes Regional Medical Center Leadership		Overuse of prescription meds in addition to those previously identified	Income and media over advertising drugs and poor nutritional choices	Stop advertising that you need a drug for every aspect of your daily life		
Department of Health and Hospitals /Office of Public Health, Acadiana Region 4	Regulates all health and hospital facilities in the State of Louisiana, particularly of Acadiana, Region 4	Mental Health and Addictive Disorders, Stroke	Limited resources, difficulty accessing resources that are available and not a good understanding of what is available, stigma attached to mental health. Lack of understanding the importance of seeking treatment early if signs of stroke are present	Mental Health-better education for policy makers and better funding, public education; work to de-stigmatize mental health Stoke-educate the general public on signs of stroke and importance of seeking care immediately	affect all socio-economic groups	
Our Lady of Lourdes Regional Medical Center, Leadership		Mental Health & Substance Abuse, Renal Failure	Income, lack of health insurance/inadequate coverage; no family support Patient non-compliance; delays for outpatient treatment/follow-up cause readmissions	Building OLOL outpatient services; more specialists in Acadiana community	North Lafayette, Vermilion Parish/rural areas	More education about choosing the right health care plan.
Our Lady of Lourdes Regional Medical Center, Leadership		Mental Health	De-funding or under-funding of mental health services	Lobby to reinstate funding; community outreach services	Downtown area	Gutting of Medicaid services has placed at-risk populations at greater risk of being neglected
FoodNet	Food Bank used by the impoverished of Acadiana	High Blood Pressure	Lack of understanding diet and how it relates to health issues	Nutritional education through community outreach/ cooking demonstrations	70501, now however there are more health clinics than ever before in this area	

2016 COMMUNITY HEALTH NEEDS ASSESSMENT CONT'D

Agency	Medically unserved, low-income or Minority Population Agency serves	Question 1: Do you feel that these are still the primary health issues in Lafayette Parish? Can you help us identify others?	Question 2: What do you see as barriers to the health issues you identified?	Question 3: In your opinion, what are the most effective methods of addressing the health needs you identified?	Question 4: What are (i.e., zip code) do you see as having the greatest unmet health needs?	Question 5: Other comments?
Junior League of Lafayette	Organization of women committed to promoting volunteerism, developing the potential of women, and improving the community through the effective action and leadership of trained volunteers. Its purpose is exclusively education and charitable.	Mental Health	Access and education	Access to treatment and education	70501, 70507, 70520, 70583	
Our Lady of Lourdes Regional Medical Center, Administrative Assistant		Mental Health	Reimbursement; lack of treatment facilities	Working with other agencies to provide access to more mental health treatment facilities	70501	Tremendous population of homeless laying on the sidewalk in front of SBCC
Catholic Services of Acadiana	Organization that offers human services to individual and families experiencing hunger, poverty and homelessness in Acadiana	Mental Health	Ltd treatment options and long wait times for MD appointments; lack of continuity in treating physicians; no follow-up care; no refills for prescriptions; lack of short or long-term beds	Comprehensive Mental Health Reform on a national level	70501	
Our Lady of Lourdes Regional Medical Center, Leadership Director of Oncology		Mental Disorders	Funding and lack of facilities for placement, minimal reimbursement	Communicating to federal/state government about the lack of placement facilities for these disorders	70501	
Lafayette Community Health Care Clinic, Past Chairman	Agency provides medical and dental care to the working uninsured of Lafayette	Mental Health	Access to health care; lack of understanding of how to navigate through the medical system;	Support for free medical clinics and those that work on sliding scales	70501, 70529 (Duson)	Continued support for the Community Pharmacy to provide free meds to working uninsured, underinsured and homeless

2016 COMMUNITY HEALTH NEEDS ASSESSMENT CONT'D

Agency	Medically unserved, low-income or Minority Population Agency serves	Question 1: Do you feel that these are still the primary health issues in Lafayette Parish? Can you help us identify others?	Question 2: What do you see as barriers to the health issues you identified?	Question 3: In your opinion, what are the most effective methods of addressing the health needs you identified?	Question 4: What are (i.e., zip code) do you see as having the greatest unmet health needs?	Question 5: Other comments?
Lafayette Community Health Care Clinic, Community Pharmacy	Program of Lafayette Community Health Care Clinic that provides medication for patients of the Clinic who are the working uninsured of Lafayette	Mental Health	access to medical care; funding; education, transportation	education, patient advocacy; access	All of Acadiana	
Congregational Health Services	Program of Our Lady of Lourdes Community Services Department working with church congregations to identify health needs and resources to meet those needs within the community.	Learning & Developmental issues for children	access to information and treatment; limitations of health insurance	Importance of information to be available in a non-clinical setting	70501	
Our Lady of Lourdes Regional Medical Center, Leadership Director of Health Promotion Center		Physical Inactivity	Lack of education	Physicians & medical executives need to direct the message of more daily activity		
Our Lady of Lourdes Regional Medical Center, Leadership Medical Staff Services		Yes these are still relevant health issues	Availability of specialists willing to treat un/under insured patients	Unsure	Carencro, Crowley, Opelousas	
Our Lady of Lourdes Regional Medical Center, Leadership Quality Services		Bicycle Safety	Lack of safety education	Classes at ULL and other schools	70501	

2016 COMMUNITY HEALTH NEEDS ASSESSMENT CONT'D

Agency	Medically unserved, low-income or Minority Population Agency serves	Question 1: Do you feel that these are still the primary health issues in Lafayette Parish? Can you help us identify others?	Question 2: What do you see as barriers to the health issues you identified?	Question 3: In your opinion, what are the most effective methods of addressing the health needs you identified?	Question 4: What are (i.e., zip code) do you see as having the greatest unmet health needs?	Question 5: Other comments?
Our Lady of Lourdes Regional Medical Center, Leadership Director Intensive Care Unit		Smoking & uncontrolled hypertension	education; patient compliance; access to health care	Follow-up post discharge; improved transportation; community education	Unsure	
Our Lady of Lourdes Regional Medical Center, Leadership Palliative Care		Dementia, COPD and renal disease	insurance, financial, community resources, transportation, late referrals from physicians	collaboration with our community partners, increase social worker support	Communities outlying Lafayette	
PACE Program – Programs of All-inclusive Care for the Elderly	Health care for low-income elderly	Major depressive disorders; chronic paranoid schizophrenia; bipolar disorder	access to care, lack of housing for the mentally ill	More housing for mentally ill individuals; access to quality healthcare for the mentally ill	70501	
Heart Hospital of Lafayette, CFO		Alcohol/drug abuse	affordable healthcare/treatment	Education	70501 & 70507	
Our Lady of Lourdes Regional Medical Center, Leadership RAC Supervisor		childhood obesity/psychiatric disorders	Transportation; failure of population to seek healthcare services; lack of knowledge	free and open health symposiums/free screenings/testings	rural areas/North Lafayette, Maurice	
Our Lady of Lourdes Regional Medical Center, Leadership Quality Services/Medical Staff Services Div. Director		Asthma/COPD	patient compliance with plan of care; financial resources/health care benefits	effective discharge planning; transition clinics; education	Northside of Lafayette	
Our Lady of Lourdes Regional Medical Center, Leadership VP of Support Services		Mental Health	Lack of reimbursement that equals the costs of providing such care	an effective business plan that makes it possible to provide mental health treatment	70501	Need to revisit providing mental health, perhaps in the old park place building

2016 COMMUNITY HEALTH NEEDS ASSESSMENT CONT'D

Agency	Medically underserved, low-income or Minority Population Agency serves	Question 1: Do you feel that these are still the primary health issues in Lafayette Parish? Can you help us identify others?	Question 2: What do you see as barriers to the health issues you identified?	Question 3: In your opinion, what are the most effective methods of addressing the health needs you identified?	Question 4: What are (i.e., zip code) do you see as having the greatest unmet health needs?	Question 5: Other comments?
Our Lady of Lourdes Regional Medical Center, Leadership Director of Emergency Department		Lack of access to primary care follow-up; wellness care; drug abuse; chronic pain	transportation; funding; available providers resource schedulers	Use NP's instead of MD's to assist in availability of continuing care models through proper follow up and notification of testing/ results, etc. Many don't have internet access and cannot access home portal	70501,70503, 70506, 70510	Follow up is an integral part of decreasing re-admits/emergency department overuse and wellness. Proper NP usage would allow for a continuity of care through primary care/hospitalist service to allocate proper resources for specific targets
Our Lady of Lourdes Regional Medical Center, Leadership VP Ambulatory and Lourdes Primary Care Physician Practices		Psych/behavioral/pain/afflictions re elderly	funding, available specialists; medicaid; cost of meds	comprehensive care structure with appropriate resources for referrals a multi-specialty clinic with available resources & comprehensive care offerings	St. Martin, Vermilion, St. Landry Parishes; 70501	
Our Lady of Lourdes Regional Medical Center, Leadership Nurse Practitioner		Dementia, COPD and renal disease	Finances, social support/ not enough community resources	collaboration with community partners	Unsure	
United Way Acadiana		Nutrition/Healthy Eating/ Childhood hunger; mental health counseling; insurance barriers	lack of insurance, insufficient amount of mental health services; duplication of services	collaboration and coordination between healthcare providers to avoid duplication of programs that focus on prevention; advocacy on health-related public policy issues	70501, 70506, 70508	



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